

fluid bidet seat

Product Handbook & Instructions

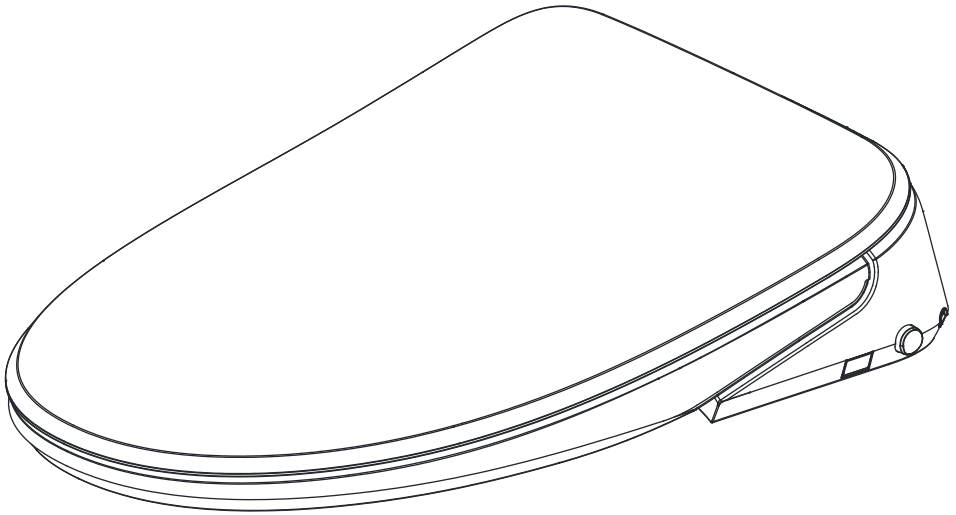


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A digital copy of these instructions can be found at:
sustainablesolutions.com/products/bidet-seats



Important Safety Instructions

When using electrical products, especially when children are present, basic safety precautions should always be followed, including:

1. The product is not to be used by persons, (including children), with reduced physical, sensory or mental capabilities, or lack of experience and understanding, unless they are given adequate supervision and instruction.
2. Young children should be supervised at all times and are not to play with the product.

READ ALL INSTRUCTIONS BEFORE USING



DANGER – To reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.
5. Do not wash the main unit or electrical plug with excess amounts of water or detergent. Always unplug the unit before cleaning or maintaining and do not plug back in unless completely dry.
6. Do not handle the electrical plug with wet hands.
7. Never block the air dryer, (with hands or other obstructions).
8. Never disassemble or modify this product as such actions will void the warranty and could cause injury.
9. During installation and maintenance of the product, the electrical plug must be unplugged and water supply must be shut off.



WARNING – To reduce the risk of burns, electrocution, fire, or injury:

1. Close supervision is necessary when this product is used by or near children.
2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never operate this product if the cord or plug are damaged, if it is not working properly, or if it has been dropped or damaged, or dropped into water.
4. Keep the electrical cord away from heated surfaces.
5. Never use while sleeping or drowsy.
6. Never drop or insert any foreign objects into any product openings or hose.
7. Do not use outdoors or operate where aerosol, (spray,) products are being used, or where oxygen is being administered.
8. Connect this product to a properly grounded outlet only. (See Grounding Instructions).
9. Do not throw cigarettes or other burning materials into the toilet. This may create a fire hazard.
10. This product is an electrical appliance, so it must be placed far away from water. Be careful not to drench with urine or other liquids.
11. Do not lay the product on its side or upside down while plugged in or connected to water.
12. Do not plug other electrical appliances into the same electrical socket being utilized by the product.
13. Do not use a power extension cord or an unstable loose power outlet.
14. Never connect the product to an aging or worn water supply hose. This could cause leaking, a fire or electrical shock. Installation of the bidet seat should include specified components and a new water supply hose.



Important Safety Instructions Continued...



CAUTION – Failure to follow these instructions may cause bodily injury or property damage.

1. Do not install or use the product in wet environments such as steam rooms, wet shower rooms etc.
2. It is recommended that a water-proof electrical outlet be used, and that the outlet should be installed in a location not exposed to spraying water or wetness.
3. This product should be used with 110V-120V, 50/60Hz electrical current only, load current is at least 15A. Power plug must be equipped with a ground fault circuit interrupter or ground fault electrical leakage protector or a similar highly sensitive, rapid type leakage switch (Rated sensitive current under 6mA).
4. During lightning storms it is strongly recommended that the product be unplugged.
5. Do not stand on product, seat or seat cover.
6. Do not lean against the seat cover when using the product, to avoid damage.
7. This product is equipped with a soft-closing seat cover. Do not force the seat closed or you may damage the hinges.
8. Use only a mild detergent and soft cloth to clean this product. Do not use paint thinner, bleach, abrasive cleansers or hard scrubbing brushes as they will damage the product.
9. Exposure to direct sunlight for extended periods may damage or discolour the plastic.
10. Only use tap water or potable water in this product.
11. Do not connect water supply to a heated water source. Inlet water temperature should be 3~35 °C / 37.4~95 F
12. Ensure that the room temperature is maintained above freezing. If the room temperature is freezing or below freezing, turn off the unit, disconnect from the water supply and empty and dry, to avoid freezing and damage.
13. If moving the product from a cold or wet environment into normal room temperature, wait for at least 2 hours to allow any condensation to evaporate. To avoid electrical short-circuit, this product should not be plugged in until all condensation has been allowed to dry.
14. If the product malfunctions, unplug and disconnect from the water supply immediately.

Grounding Instructions

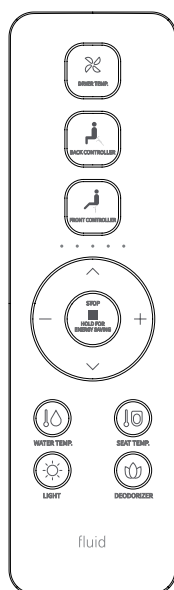
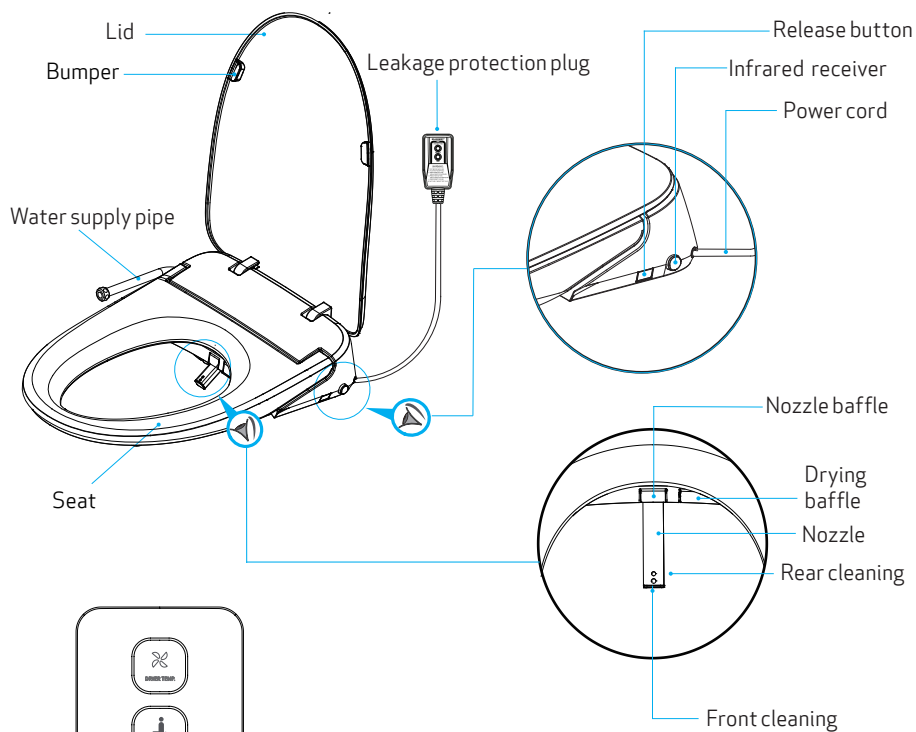
This product must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord with a grounding wire and grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.



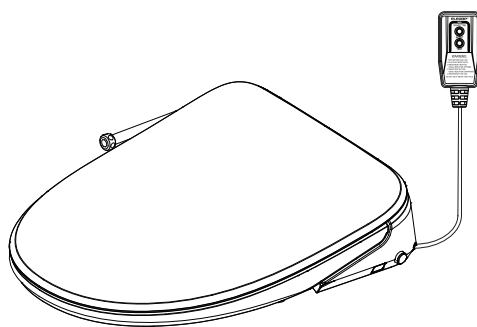
DANGER – Improper use of the grounding plug can result in a risk of electric shock.



Components



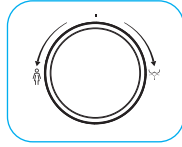
Remote control



Complete product



Main Unit Controller Instructions



Back ←



→ Front

Back Cleaning

1. While seated, turn the controller forward to start the back cleaning function.
2. During back cleaning, turn the controller forward or backward incrementally to slightly adjust the nozzle position forward or backward.



Front Cleaning

1. While seated, turn the controller backward to start front (feminine) cleaning function..
2. During front cleaning, turn the controller forward or backward incrementally to slightly adjust the nozzle position forward or backward.



Stop

Press the controller inward, (push toward toilet bowl) to stop whatever function is currently in progress: back cleaning, front cleaning, drying or nozzle cleaning function.

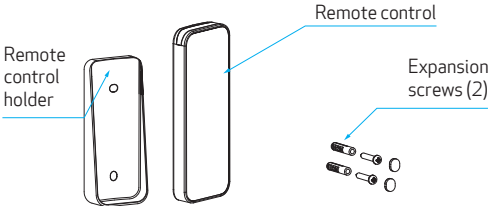
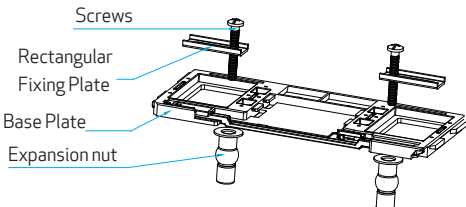
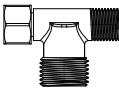
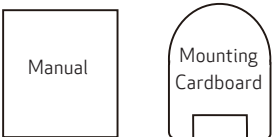
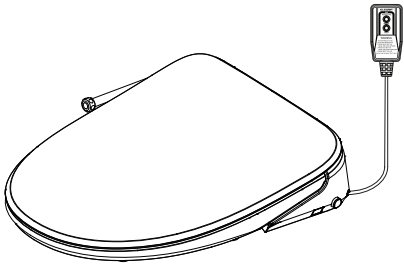


Technical Specifications

Main Unit	Rated voltage	110-120V50/60Hz
	Rated power	870W
	Water pressure range	The minimum necessary pressure is 0.08MPa (hydrostatic pressure), the maximum water pressure is 0.8MPa (hydrostatic pressure)
	Power Cord	Length is about 1.2m
Cleaning Device	Heating power	1400W (120V)
	Water temperature	6-level water temperature adjustment
	Water volume	5-level adjustment
	Cleaning mode	Rear cleaning / oscillating cleaning, Front cleaning / oscillating cleaning
	Nozzle position	5-level adjustment
	Water pressure protector	Pressure stabilizer, Automatic pressure discharging device
	Anti-siphon device	Anti-siphon device, Anti-backflow device, Filter device
	Safety device	The water temperature sensor, Anti-burning apparatus, Thermostat, Temperature fuse, Ground fault protection, Leakage protection, Anti-freeze cracking device
Drying device	Warm dry speed	Over 0.2m ³ /min
	Warm dry temperature	6-level adjustment
	Heating power	200W
	Safety device	High temperature preventer, thermal fuse
Deodorization	Deodorization	Automatic deodorizer, (choice of on/off)
Heated seat	Surface temperature	6- level adjustment
	Heating power	50W
	Open and close device	Quick Release, soft-close
	Prevent low temperature burn	After 10 minutes of use, the seat temperature will automatically drop slowly to a low level
	Safety device	Seat sensor, Temperature sensor, Bimetal thermostat, Thermal fuse
Convenience	Night light	Choice of three modes: Smart, Always on, Always off
	Quiet setting	The beeper is discontinued to ensure a quiet environment
	Antibacterial	Seat, Nozzle

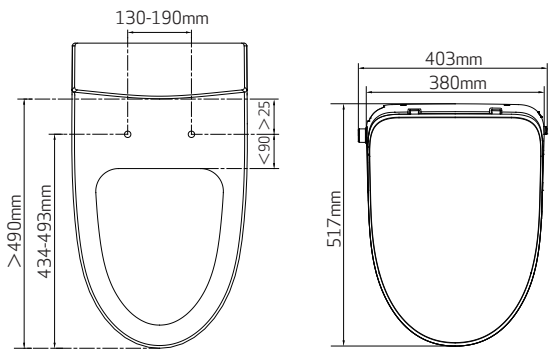
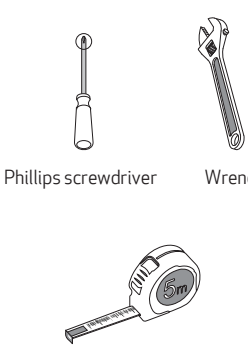


What's in the Box:

Remote control assembly	Remote control	 Remote control Remote control holder Expansion screws (2)
	Remote control holder	
	Expansion screws (2)	
Base plate assembly	Base plate	 Screws Rectangular Fixing Plate Base Plate Expansion nut
	Screws (2)	
	Rectangular fixing plate (2)	
	Expansion nut (2)	
Water Connection	Tee-joint (1)	 Tee-joint
Manual, Mounting Cardboard	Manual	 Manual Mounting Cardboard
	Mounting Cardboard	
Main unit		



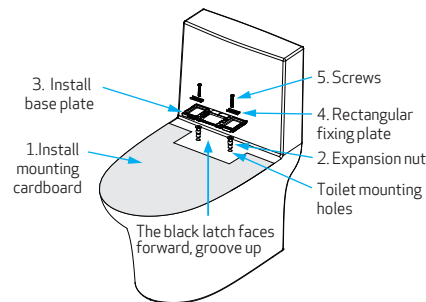
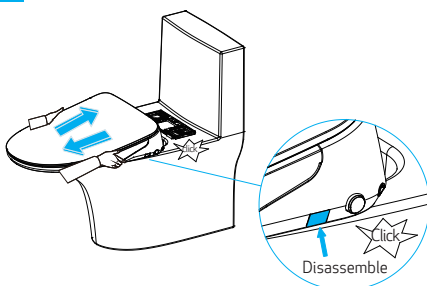
Product Dimensions and Installation Preparation

 * Important: Please ensure that this seat will fit the toilet bowl before proceeding with installation. Measure carefully.	 Phillips screwdriver Wrench Tape measure
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Installation of Main Unit

* This product has been tested for water flow before leaving the factory. There may be a small amount of residual water in the product upon opening. This is normal and does not indicate that the product is used or malfunctioning in any way.

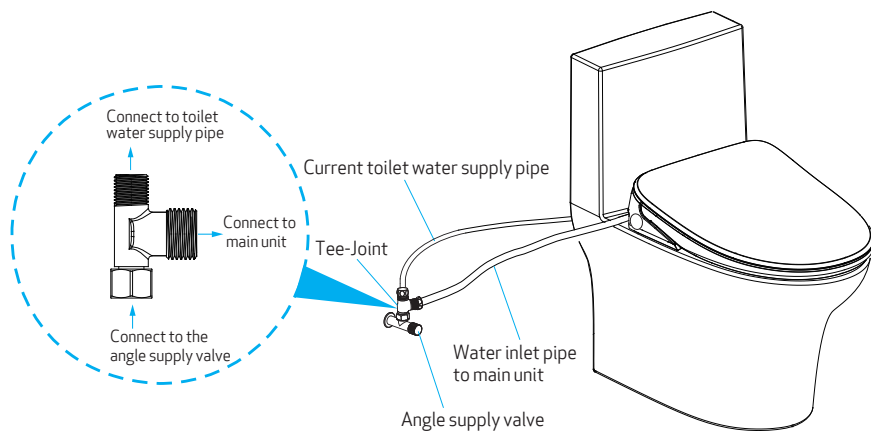
* Do not install this product in a 'wet' bathroom, where there is no division between shower and toilet.

1 Installation of base  Place the mounting cardboard on the bowl to guide the base plate installation. Install the expansion nuts into the toilet mounting holes first, and then install the base plate, the rectangular fixing plate and then attach with the screws. Attach the base plate loosely until the final positioning of the seat is determined, and then tighten.	2 Installation and Removal of Main Unit  Installation of Main Unit: Align main unit to base plate and push it into the base plate. A "click" sound means that the main unit is installed in place. Removal of Main Unit: Press the "Quick Release button", and pull out the main unit when a "click" sound is heard. * Once the "Quick Release button" has been depressed, you don't have to continue to hold it in to remove the seat.
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Installation of Main Unit Continued...

3 Installation of Water inlet pipe and Tee-joint



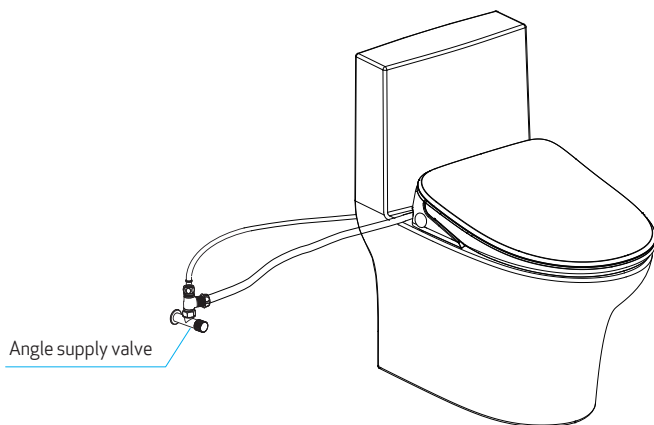
- ① Connect Tee-joint to angle supply valve.
- ② Connect the inlet end of water supply pipe to the Tee-joint as shown in the above illustration.
- ③ Connect main unit to Tee-joint as shown the above illustration.



Preparation for Start-Up

1. Turn on the angle supply valve

Check the tightness of the threaded connection to ensure that there is no water leakage.
Turn the angle supply valve counterclockwise to adjust the opening to the maximum.
(Tip: when the valve is opened for the first time, the angle supply valve handle will be tight.)



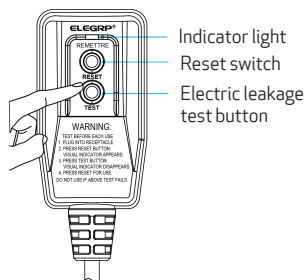
2. Power Connection

Insert the power line leakage protection plug into the power socket. Press the reset switch.
The plug indicator should turn on, indicating that the power is on.

Tip:

Press electric leakage test button prior to use.
The reset switch should pop up, indicating that the leakage protection function is working normally.

Press the TEST button, (then the RESET button), every month to ensure proper operation.



3. Safety self-test

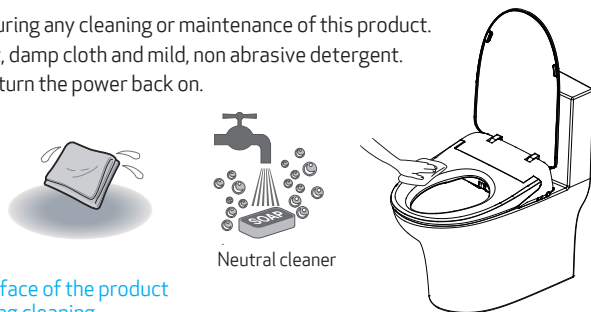
1. After pressing the electric leakage test button, the main unit will beep once, and the controller (button) starts a self-test after the white light flashes.
2. The main unit will beep again, indicating that the self-test is completed. The controller (button) will light up in white;
3. The function mode is then turned on and in normal use.



Cleaning & Maintenance

Cleaning the Main Unit

1. Turn off the power during any cleaning or maintenance of this product.
2. Wipe seat with a soft, damp cloth and mild, non abrasive detergent.
3. After wiping, please turn the power back on.



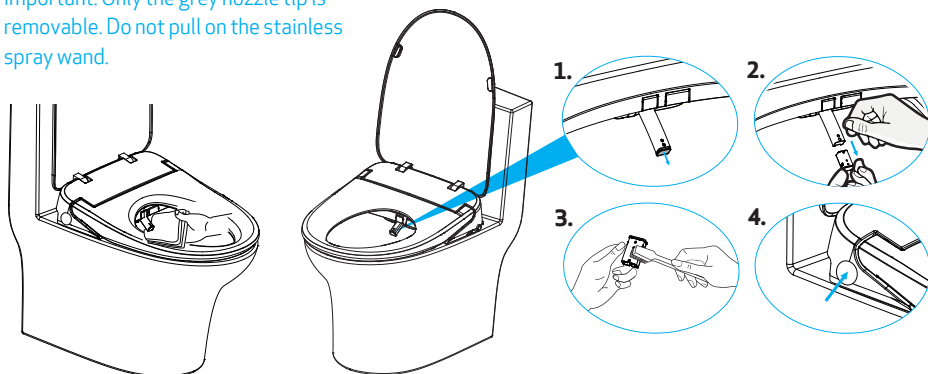
Tip: Do not rinse the surface of the product directly with water during cleaning.

Maintenance of the Nozzle

When there is dirt or debris on the nozzle, clean as follows:

1. Turn the controller knob forward (one beep) to extend the spray wand.
2. Hold the spray wand and gently remove the grey nozzle tip by pulling it straight out.
3. Clean with water and a soft cloth or brush.
4. Reinstall the nozzle tip and press the controller knob to retract the wand.

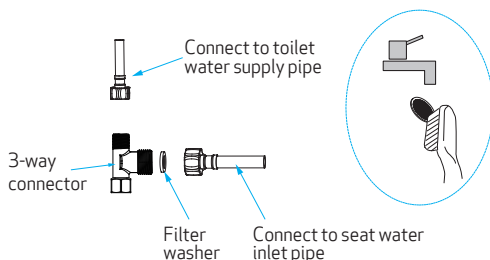
Important: Only the grey nozzle tip is removable. Do not pull on the stainless spray wand.



Filter washer Maintenance

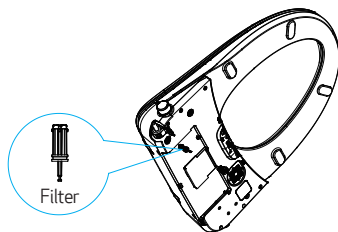
If there is decreased water sprayer pressure, the filter washer may need cleaning.

1. Turn off the angle supply valve.
2. Unscrew the inlet pipe connection to the bidet seat.
3. Take out the filter washer
4. Gently brush the filter washer with a soft toothbrush and rinse with cold water.
5. Re-install the filter washer, then re-connect the water inlet pipe to the bidet seat. Turn the angle supply valve back on.



Filter cleaning for pressure-maintaining valve

1. Turn off water at the angle supply valve.
2. Unplug product to cut off power
3. Remove the seat and unscrew the filter connector with a screwdriver
4. Take out the filter assembly with needle nose pliers.
5. Brush the filter assembly with a toothbrush and rinse the filter with clean water to remove sediment.
6. After cleaning, replace the filter assembly and filter connector back to the original position and tighten with a screwdriver.



Tip: When cleaning, do not lose or damage the sealing ring on the filter assembly and the filter connector, otherwise it will cause water leakage.

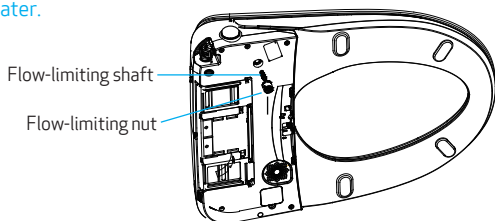
Self-cleaning Waterway Maintenance

Note: Cut off power prior to discharging the water.

Self-cleaning waterway maintenance:

If the self-cleaning waterway is blocked, no water will come out during the self-cleaning process.

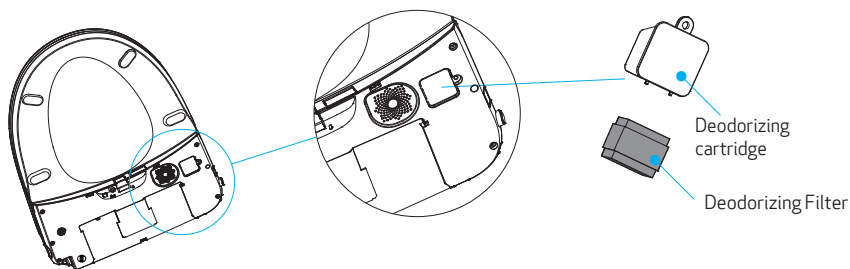
1. Turn off the angle supply valve.
2. Unplug product to cut off power
3. Remove the seat, press flow-limiting shaft in the middle with a flat head screwdriver, then reinstall the seat, and open the inlet valve.
4. If there is still no water coming out after pressing the flow-limiting shaft, use a flat head screwdriver to unscrew the flow-limiting nut, remove flow-limiting shaft, and clean it with a toothbrush or small brush. After cleaning, replace flow-limiting nut and flow-limiting shaft to the restrictor in the device, then reinstall the seat, and open the inlet valve.



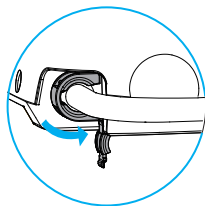
Deodorizer Maintenance

Unscrew the screws, take out the deodorizing cartridge, and replace the deodorizing filter.

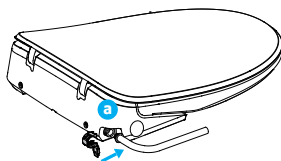
- ➔ It is recommended that the deodorizing filter be changed approximately every 3 years (the specific life span depends on the environment).
- ➔ To purchase a new deodorizing filter, please contact fluid at 1-800-460-7019



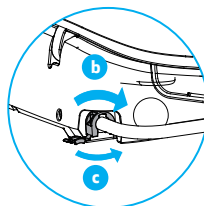
Removal and Installation of Water Supply Line



Removal: Open the clamp cover, rotate it counterclockwise, and use a flat-head screwdriver to carefully pry the clamp out of the slot. Pull the water supply line straight out.



Installation: Install the quick release connector of the water supply line into the main unit, and clip the clamp into the slot.



- b.** Rotate the clamp until the opening faces downward.
- c.** Close the clamp cover.



Troubleshooting Guide

Issue	Cause	Solution
No water from nozzle	Water inlet hose is bent, causing a blockage	Gently straighten out the water supply line.
	Inlet valve is turned off	Turn on the inlet angle stop valve
	Water supply is cut off	Connect water supply
Weak water cleaning	Water inlet hose is bent, causing partial blocking	Gently Straighten the water supply line.
	Water inlet valve is not fully open	Turn on the inlet angle stop valve fully
	Inlet filter is blocked	Clean the filter
Low water temperature	The water temperature is set to lowest (room) temperature level.	Reset the water temperature
Low seat temperature	The seat temperature is set to lowest (room) temperature level.	Reset the seat temperature
	In energy saving mode	Switch to operating mode and use it after 3 minutes
Low dryer temperature	The dryer temperature is set to the lowest (room) temperature level.	Reset the dryer temperature
Dryer doesn't turn on	In standby mode or power saving mode	Shift to operating mode to use the dryer function
Nozzle rod cannot retract	Power off	Gently push back the nozzle rod and turn the power on
	Dirt or debris impedes movement	Clean the nozzle and nozzle rod
Nozzle rod cannot extend	Power off	Turn the power on
	Person is not sitting in sensing area	Sit squarely on the seat
Remote control display is off	Remote control batteries are dead or installed incorrectly.	Replace or reload the batteries
Malfunction of deodorization	Person is not sitting in the sensing area	Sit squarely on the seat
	Deodorizer function keeps working after user leaves	It's normal for the deodorizer function to continue working after the user leaves to ensure complete odour elimination
	Deodorizer function is turned off	Turn deodorizer function on
 Caution	If the power leakage protection switch continuously trips, it means that the product is leaking. Please turn off the power, and contact fluid at 1-800-460-7019.	

Note: it is normal that a new machine or a machine unused for a long time may produce an odour during drying function. This is normal and will stop after usage.

If the above problems aren't corrected by the trouble shooting suggestions, please turn off the unit and disconnect from water supply.



Product Limited Warranty

2 Year Warranty

April 2022

fluid™ warrants its BID1000W to be free from manufacturing defects in material and workmanship for two years from purchase. This warranty applies only to original installation locations. If a defect is found in normal residential use, fluid™ will, at its election, repair, provide a replacement part or product, or make the appropriate adjustment.

fluid™ reserves the right to examine the product in question and its installation prior to replacement. This may require submission of digital photographs or video to demonstrate the issue. This warranty is limited to replacement of defective parts only. Damage to a product caused by accident, improper installation, misuse or abuse, improper care of finishes, hard water or mineral deposits, potassium or salt-based water softener systems or exposure to corrosive materials is not covered by this warranty. Improper care and cleaning will void the warranty**. Dated proof of purchase must accompany all warranty claims. This warranty applies only to fluid™ bidet seats installed in the United States of America, Canada or Mexico (North America).

fluid™ recommends using a certified plumber for bidet installations and repair. Incidental and consequential damages, labor charges, repair or replacement costs are expressly excluded. In no event shall the liability of fluid™ exceed the purchase price of the bidet seat. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights which vary from state/province to state/province. If you find any such problem with your product, please immediately contact your nearest fluid™ dealer or sales representative.

***Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for surface finish. This will void the warranty.

1 Year Limited Warranty on all Commercial, Industrial and Business use.

Questions? +1 800 460 7019 or help@sustainablesolutions.com



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