Multi-Family Limited Warranty Rider

fluid | faucets, showers & sinks

Rev. October 26, 2026

Ten Year Multi-Family Limited Warranty Rider

- Authorized by Sustainable Solutions International
- **Effective for products purchased on or after April 1, 2021**
- Sustainable Solutions International hereby authorizes the following amendment to the existing fluid™ standard limited warranties:

Change in Warranty Term

For eligible fluid™and Riego™ products purchased on or after April 1, 2021, the warranty is extended from the standard warranty (2-Year Limited Warranty for faucets and shower systems, and 5-Year Limited Warranty for kitchen sinks) to a 10-Year Limited Warranty when:

- The product is purchased and installed in the United States or Canada, and
- The installation occurs in a multi-family application, as defined below.

This revised coverage is referred to as the Multi-Family Limited Warranty.

Applicability of the Multi-Family Limited Warranty

This 10-year limited warranty applies to eligible fluid™and Riego™ products installed in multi-family and qualifying residential care applications in the United States or Canada.

Qualifying applications include:

- Condominium units
- Apartment and rental units
- Multi-unit residential buildings, including duplexes and townhomes
- Rented or leased single-family residences

Effective August 26, 2026, the 10-year limited warranty is also extended to:

- Assisted living residences
- Nursing homes and other residential care settings

Dormitory Applications – 5-Year Limited Warranty

For eligible fluid™ products purchased on or after August 26, 2026 and installed in dormitory applications, the warranty is extended to a 5-Year Limited Warranty.

Matte Black (MB/MB1) finishes are excluded from this 5-year warranty extension and remain subject to the applicable standard fluid™ warranty.