

Core Program or Project Order

More choice. More ways to order.

Every project is different. Some customers need something today. Others are planning hundreds of suites months or even years from now. Some prioritize detailed delivery schedules, while others are looking for a particular finish, style or solution.

That's why we have two ways to order: **Core Program** and **Project Order**. Both come with the same commitment to quality, warranty and service. They just work a little differently.

Core Program

The products we regularly stock.

Our Core Program is the collection of products we regularly stock in our Distribution Centres. This inventory is there to support our customers with day-to-day orders, samples, display suites, replacement needs and more.

Need something? Talk to us. Stock levels change every day and our team can help determine what's available. For project quantities, we plan supply through our Project Order process.

Project Order

Product manufacturing planned around your project.

Project Order gives us the time to carefully schedule manufacturing in our factories around your project: what you need, how much you need and, most importantly, when you need it.

Sometimes that means manufacturing Core Program products in the quantities your project needs. Other times, the additional planning time allows us to offer a wider range of products, finishes and options.

So, what does that mean for you?

Our Projects team works with you to expertly align factory production and delivery with your project schedule, managing the details and logistics along the way.

Working together early and staying in touch as your project develops helps us plan ahead, reduce stress and get you what you need, when you need it.

Project Orders typically have minimum order quantities and longer lead times. That additional time also giving us the flexibility to offer more choice when your project calls for it.

Looking for just a few? Ask us.

Project Orders are planned around specific project requirements and purchase orders, so we often have additional inventory available. Looking for a small quantity? Give us a call and we'll be happy to check.