

What is a “Special Order”?

More options for projects. A slightly different way of ordering.

A significant part of our business is supplying larger building projects. This allows us to offer a wider range of products than we regularly stock in our Distribution Centres. We call these Special Order products.

How Special Order works.

Special Order products are products we design and manufacture but don't regularly stock, allowing us to expand our offering to meet specific project needs.

Because they are ordered differently from our regularly stocked products:

- **Minimum order quantities** (MOQs) may apply
- **Lead times** are typically longer
- **Pricing and availability** are quoted on a per-project basis

Builders & Designers.

Looking for something special?

Our project business allows us to design and manufacture a wider range of products than we show online. Sometimes that's as simple as producing an existing product in a different finish or changing a profile. Other times, it can mean creating something truly unique.

If you're interested in one of our Special Order products, or have something different in mind, **contact our Sales team to discuss your project and explore the options.**

Looking for Just One? Ask Us.

While we don't guarantee inventory on Special Order products, we may have some available

Special Order. Same fluid.

The ordering process may be different, but our standards aren't. Special Order products come with the same commitment to quality, warranty and service as our regularly stocked products.

For us, Special Order is simply another way to give our customers more choice, more flexibility and more ways to find the right fit for their project.

While we don't guarantee inventory on Special Order products, we may have some available.