

Sustainable Solutions warrants its **fluid™ brand kitchen sinks** — including stainless steel and granite composite models — to be free from defects in materials and workmanship under normal residential or commercial use, according to the following terms:

Warranty Coverage:

- Residential installations: **Limited Lifetime Warranty** (covers defects in materials and workmanship under normal residential use for the lifetime of the product).
- Multi-Residential and Rental housing installations: **5 Year Limited Warranty** (60 months)
- Commercial installations: **3 Year Limited Warranty** (36 months).
- Drain products (e.g., basket strainers): **2 year Limited Warranty** (24 months).

Warranty Conditions:

- Warranty applies only to the **original purchaser** and the **original installation**.
- A **dated proof of purchase** is required.
- Sustainable Solutions reserves the right to **inspect the product and its installation** before approving any warranty claim.
- This warranty is limited to the **replacement of defective parts only**. All **labor, removal, reinstallation, and transportation costs** associated with warranty service are the responsibility of the product owner.

Exclusions - this warranty does not cover:

- Normal wear and tear, including minor surface scratches, dulling, staining, and finish changes from ordinary use.
- Damage caused by faulty or improper installation.
- Misuse, abuse, or neglect (including standing/kneeling in the sink, or dropping heavy objects).
- Damage caused by improper cleaning. will void coverage for finish defects. This includes, but is not limited to, the use of abrasive or caustic cleansers, ammonia, bleach, acids, waxes, alcohol, solvents, or other products not recommended for the surface finish.
- Damage from hard water, mineral deposits, or corrosion
- Improper care and maintenance — such as stains from food, like beets or turmeric, are not covered unless tied directly to a manufacturing defect.
- Effects from potassium- or salt-based water softener systems.
- Outdoor use unless specifically rated for outdoor environments.
- Granite composite only: Damage caused by thermal shock (sudden extreme temperature changes).

Statutory Rights: This warranty does not override any legal rights you may have under applicable state or provincial laws, which may vary.

Replacement parts may be obtained through your local dealer or directly from a Sustainable Solutions Distribution Centre. Shipping charges may apply.