

## Limited Lifetime Warranty

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### fluid faucets

**Sustainable Solutions offers the following warranties on fluid faucets and shower systems to the original purchaser for residential installations. Fluid products installed in commercial applications are warrantied for 2 years.**

Mechanical Parts: A limited lifetime warranty is provided against defects in materials and workmanship under normal usage. This limited lifetime warranty does not apply to the replacement of components where damage is caused by normal wear and tear. This limited lifetime warranty does not include plastic or rubber components, or any drain products, including pop-ups and kitchen drains, which carry a two-year limited warranty.

Limitations of lifetime warranty:

- This warranty is limited to replacement of defective parts only.
- Damage to a product caused by accident, improper installation, misuse, or abuse, improper care of finishes, hard water or mineral deposits, potassium or salt-based water softener systems or exposure to corrosive materials is not covered by this warranty. Improper care and cleaning will void the warranty.
- This warranty applies only to fluid faucets installed in the United States of America, Canada or Mexico, (North America).
- In no event shall the liability of fluid exceed the purchase price of the faucet.
- Dated proof of purchase must accompany all warranty claims. (Proof of occupancy for new multi-family home developments is accepted.)
- Incidental and consequential damages, labour charges, repair or replacement costs are expressly excluded.

\*Two year warranty on commercial applications.

\*\*Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for surface finish. This will void the warranty.

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#### Notes:

- Fluid reserves the right to examine the product in question and its installation prior to replacement.
- Replacement parts can be obtained from your local dealer or directly from the fluid warehouse, shipping charges may apply.
- Fluid recommends using a certified plumber for faucet installation and repair. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights which vary from state/ province to state/ province.
- This warranty is made to the original consumer purchaser in the original installation and is effective from the date of purchase as shown on the purchaser's receipt.

\* Two year warranty on commercial applications.

\*\* Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for surface finish. This will void the warranty.