

Limited Warranty

fluid Toilets

fluid™ warrants its toilets to be free of defects in material and workmanship during normal residential or commercial use for the following periods:

- Vitreous china materials for a period of 5 years, (60 months) *
- Mechanical components, such as tank internal components, handles and plastic components for a period of 3 years, (36 months)
- Seats included with toilets for a period of 2 years, (24 months).

fluid toilets are covered by warranty for materials and workmanship only, (subject to any province or state laws). fluid shall not be liable for any loss, damage, expense or inconvenience of any kind incurred, sustained or suffered by any purchaser as a result of any defect or default in the fluid toilet to which this warranty relates. In particular (but not as to affect the generality of the foregoing), fluid shall not be liable for any loss, damage, expense, or inconvenience arising from:

1. the faulty installation of this fluid product;
2. the combination, integration, or operation of this fluid product with product not manufactured by fluid, for the purpose of forming a toilet suite;
3. where goods are used or adapted for a purpose for which they are not designed.
4. improper care and cleaning, (note, abrasive or acidic cleaners may damage glaze; in-tank cleaners may damage tank internals).

fluid shall not be liable to replace any defective or faulty good pursuant to first paragraph of this warranty unless the purchaser proves to the satisfaction of fluid that the goods were defective or faulty at the time when delivery was taken of them. Dated proof of purchase will be required prior to inspection.

*Two year warranty on commercial applications.

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fluid Toilets..cont.

Sustainable Solutions reserves the right to examine the product in question and its installation prior to replacement. This warranty is limited to replacement of defective parts only. Damage to a product caused by accident, improper installation, misuse or abuse, improper care of finishes, hard water or mineral deposits, chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine or calcium hypochlorite, potassium or salt-based water softener systems or exposure to corrosive materials is not covered by this warranty. Improper care and cleaning will void the warranty, (such as but not limited to the use of abrasive or caustic cleansers and in-tank cleaners). All labor for uninstalling and reinstalling and transportation costs or charges incidental to warranty service is to be borne by the owner. Replacement parts can be obtained from your local dealer or directly from the Sustainable Solutions Distribution Centre.

Statutory rights may vary from state to state or from province to province, in which case this warranty will not affect such statutory rights.

All warranty claims should be made directly to Sustainable Solutions at the contact listed below.