

Sustainable Solutions

Limited Lifetime Faucet Warranty

May 2019

fluid™ warrants its faucets to be free from manufacturing defects in material and workmanship for as long as the original consumer/purchaser/owner owns his or her home*. Plastic components are warranted for a period of two years. This warranty applies only to original installation locations. If a defect is found in normal residential use, fluid™ will, at its election, repair, provide a replacement part or product, or make the appropriate adjustment.

fluid™ reserves the right to examine the product in question and its installation prior to replacement. This warranty is limited to replacement of defective parts only. Damage to a product caused by accident, improper installation, misuse or abuse, improper care of finishes, hard water or mineral deposits, potassium or salt-based water softener systems or exposure to corrosive materials is not covered by this warranty. Improper care and cleaning will void the warranty**. Replacement parts can be obtained from your local dealer or directly from the fluid™ Distribution Centre. Dated proof of purchase must accompany all warranty claims. This warranty applies only to fluid™ faucets installed in the United States of America, Canada or Mexico (North America).

fluid™ recommends using a certified plumber for faucet installations and repair. Incidental and consequential damages, labor charges, repair or replacement costs are expressly excluded. In no event shall the liability of Fluid™ exceed the purchase price of the faucet. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights which vary from state/province to state/province. If you find any such problem with your product, please immediately contact your nearest fluid™ dealer or sales representative.

* Two year warranty on commercial applications.

** Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for surface finish. This will void the warranty.

fluid

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